



Standards Committee

Date **Friday 17 February 2012**
Time **10.00 am**
Venue **Committee Room 2 - County Hall, Durham**

Business

Part A

**Items during which the Press and Public are welcome to attend.
Members of the Public can ask questions with the Chairman's agreement.**

1. Minutes of the Meeting held on 18 November 2011 (Pages 1 - 4)
2. Declarations of Interest, if any
3. Performance Report for Quarter 3, 2011/12: Complaints, Compliments and Suggestions - Report of Corporate Director, Neighbourhood Services (Pages 5 - 38)
4. Children and Young People's Services Annual Representations Report 2010/11 (Compliments, Suggestions, Comments and Complaints) - Report of Corporate Director, Children and Young People's Services (Pages 39 - 72)
5. Progress of the Localism Act Provisions relating to Standards - Report of the Head of Legal and Democratic Services and Monitoring Officer (Pages 73 - 76)
6. Request for Dispensation from Eldon Parish Council - Report of the Head of Legal and Democratic Services and Monitoring Officer (Pages 77 - 78)
7. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.
8. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

Part B Items

during which it is considered the meeting is not likely to be open to the public (consideration of exempt or confidential information)

9. Monitoring Officers Other Action in relation to complaint LA163 - Report of the Head of Legal and Democratic Services and Monitoring Officer (Pages 79 - 80)
10. Update on the Handling of Current Complaints - Report of Head of Legal and Democratic Services and Monitoring Officer (Pages 81 - 86)
11. Review of Completed Complaints
12. Such other business as in the opinion of the Chairman of the Meeting is of sufficient urgency to warrant consideration.

Colette Longbottom

Head of Legal and Democratic Services

County Hall
Durham
9 February 2012

To: The Members of the Standards Committee

Councillors J Armstrong, A Bainbridge, E Bell, C Carr, P Charlton, D Farry, G Holland, J Shiell, D J Southwell, W Stelling, M Williams and S Zair

Mr J G Armstrong, Mr D Balls, Mrs D Balmer, Mr J Hitchman, Mrs T Naples and Mrs D Winter

Councillors T Batson, F Duggan, M Goyns, D Liversidge and J Marr

- N.B.**
1. **All other Members of the County Council and the Co-opted Voting Members of the County Council's Overview and Scrutiny Management Board are invited to attend for Part A Business**
 2. **Members of the Standards Committees of Durham Police Authority and County Durham and Darlington Fire and Rescue Authority are also invited for Part A Business**